

Fig. 1

Requestee	Request Contents	Access Requester	Status of Requestee	Process
A	Chatting in a Private Channel	user D	Routine	Permit
			Busy	Inquire
		Boss	Any Time	Permit
		Friend	Routine	Permit
			Busy	Deny
		Hobby = Climbing	Routine	Permit
			Busy	Inquire
		Others	Any Time	Inquire
	Entering Channel #foo	user B	Any Time	Inquire
		user C	Any Time	Permit
		Post = Patent	Any Time	Permit
		⋮	⋮	⋮

Fig. 2

Requestee	Requester	Attribute
user-A	user-B	Supervisor
	user-C	Friend
	user-D	Colleague
	:	:
user-B	:	

Fig. 3

User	Busyness Level	Whereabouts	Contact Address	Permit/Deny Forwarding
user-A	Busy	At Desk	A@fujitsu.co.jp.	Permit
user-B	Busy	Conference Room	<#foo> user-B	Deny
user-C	Routine	At Desk	03-444-555	Permit

Fig. 4

the first two rows of the table are the same as the first two rows of the table in the previous figure.

User	Name	Company Name	Department	mail address	Tel No.	Age	Sex	Hobby
user-A	Taro Fujitsu	Fujitsu	db@fujitsu.co.jp.	A@fujitsu.co.jp.	01-222-3333	31	db@fujitsu.co.jp.	Climbing
user-B	Hanako Fujitsu	Fujitsu	Patent	B@fujitsu.co.jp.	02-333-4444	43	Female	Tennis
user-C	Jiro Akashi	A Co.	Public Relations	C@A.co.jp.	03-444-5555	34	Male	
user-D	Saburo Akashi	Fujitsu	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.	db@fujitsu.co.jp.
:	:	:	:	:	:	:	:	:

Fig. 5

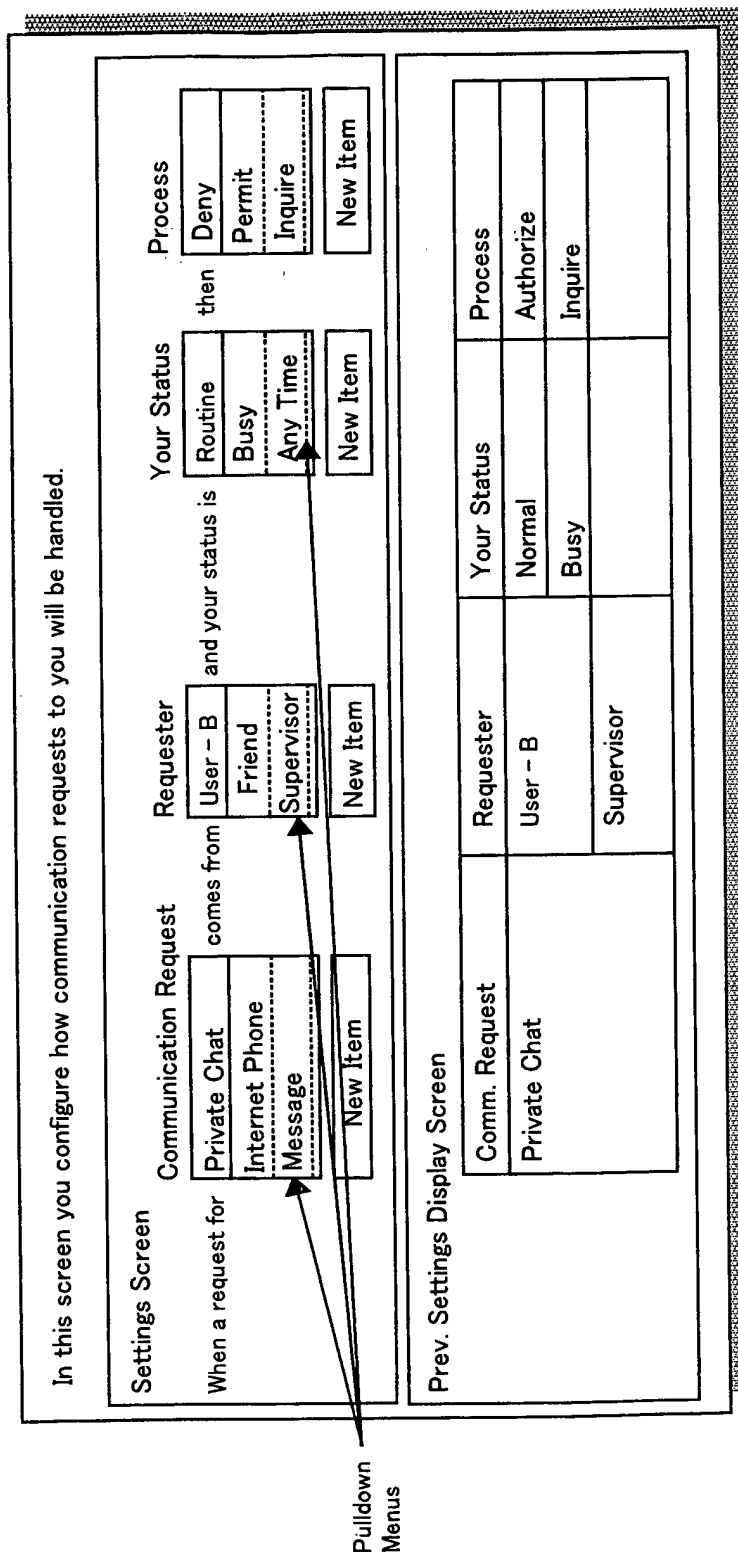


Fig. 6

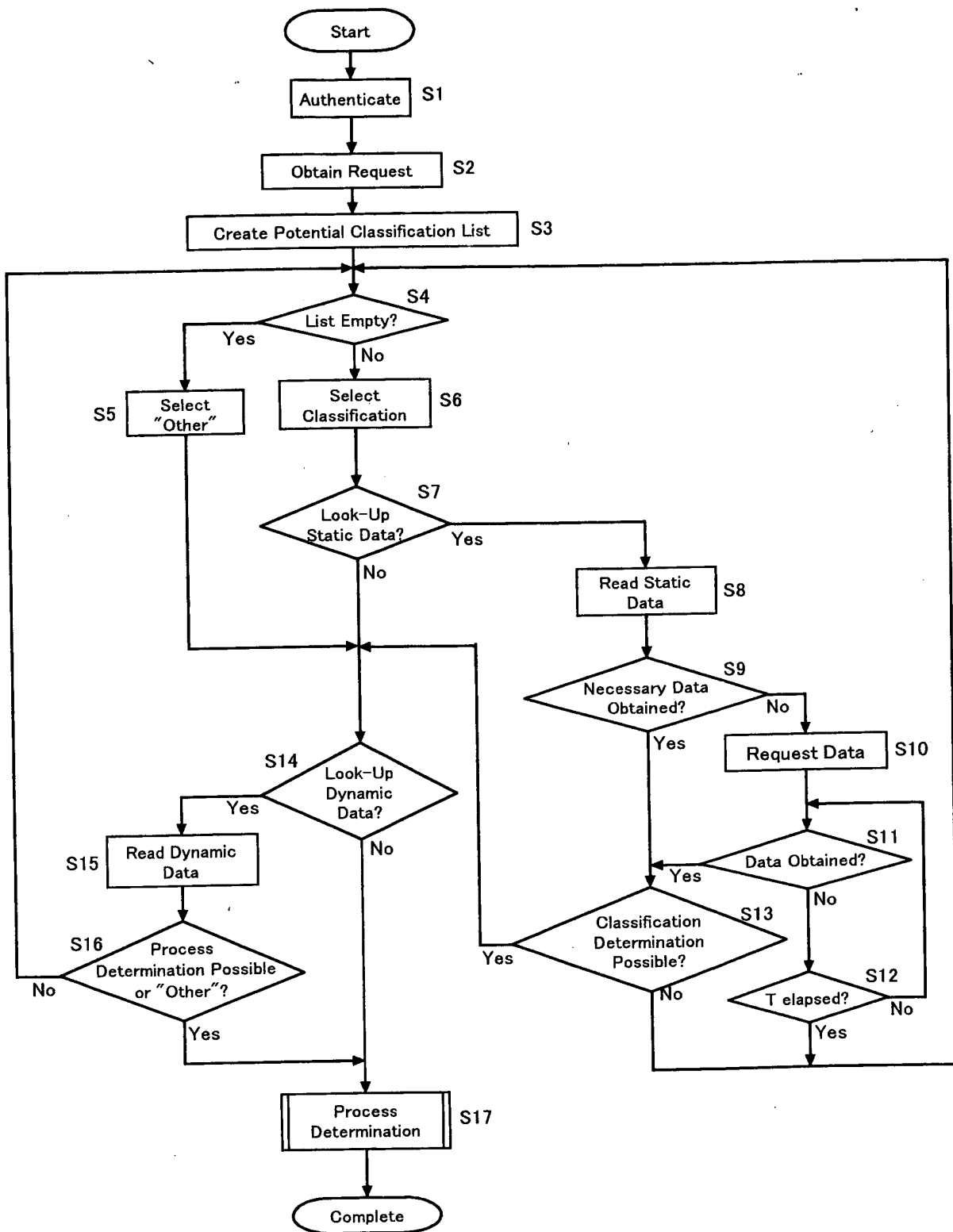


Fig. 7

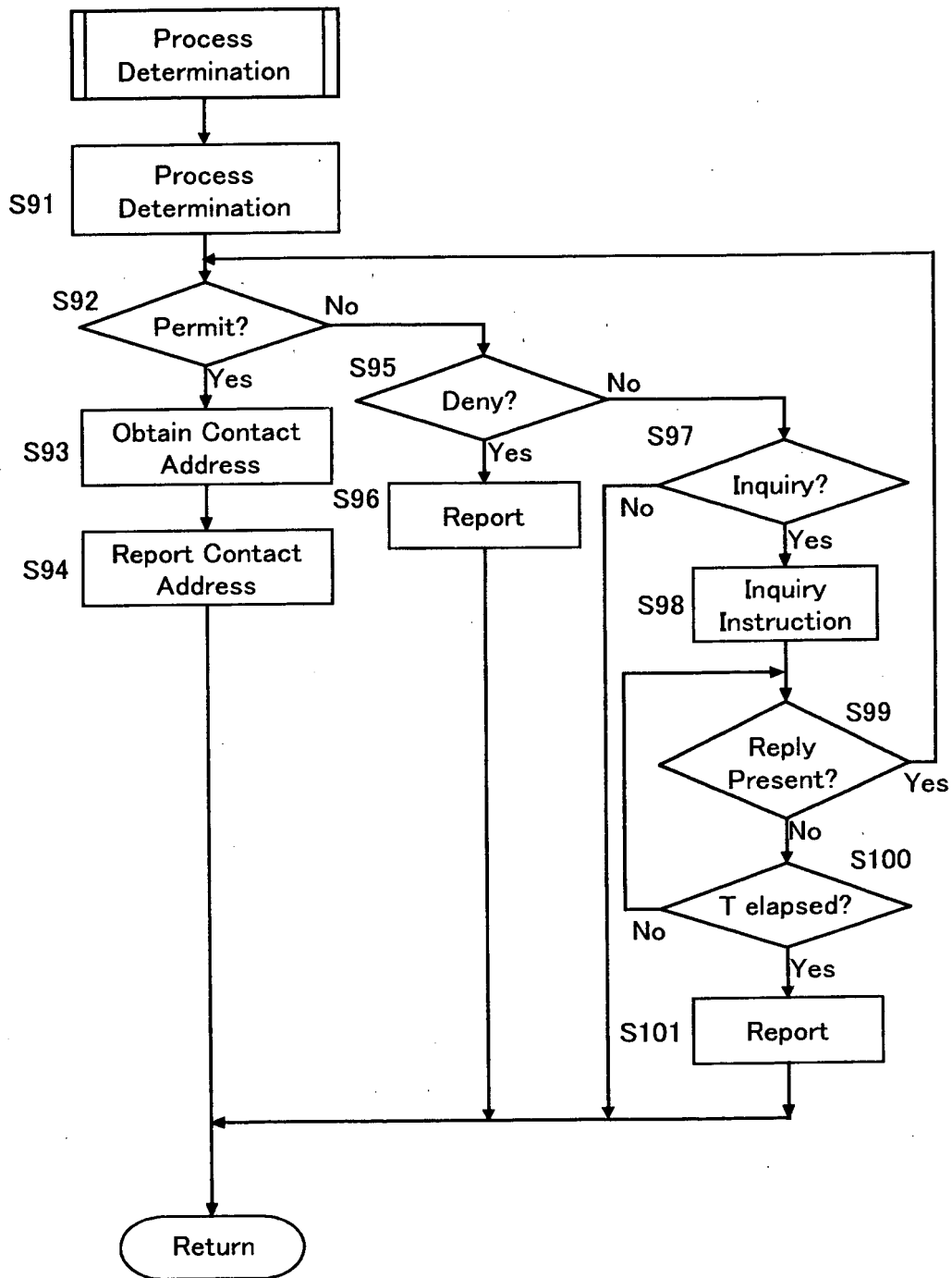


Fig. 8

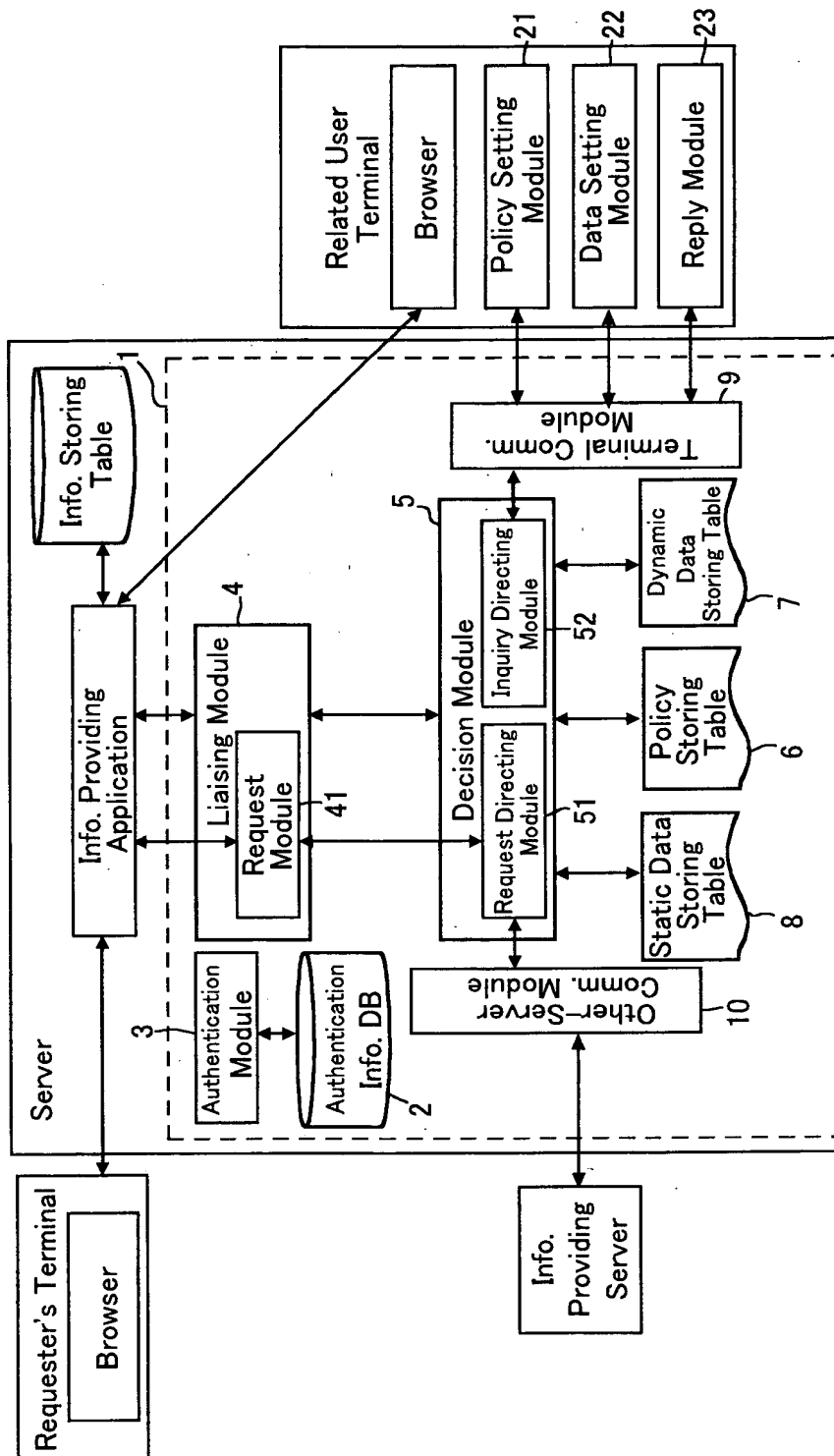


Fig. 9

Object of Request	Info. Requester	Status of Related User	Provision Info. Pointer
URL 1	User-B (Priority Customer)	Can Respond	URL1-a
		Others	URL1-b
	customer classification = Normal Customer	Can Respond	URL1-a
		Away from Seat	URL1-c
		Responding to Another User 1	URL1-d
		Responding to Another User 2	URL1-c
URL 2	Company Name = Fujitsu	Can Respond	URL2-a
		Away from Seat	URL2-b
	Company Name = Fujitsu	Can Respond	URL2-a
		Away from Seat	URL2-b

Fig. 10

Object of Request	User	Attribute
URL 2	user-A	Customer
⋮	⋮	⋮

Fig. 11

Object of Request	Related User	Busyness Level
URL 1	user-A	Can Respond
URL 2	user-G	Away from Seat
	user-H	Can Respond
⋮	⋮	⋮

Fig. 12

User	Requester	Disclosure Level
user-A	Friend	level 1
	Company Name= Fujitsu	level 3
	Others	level 5
⋮	⋮	⋮

Fig. 13

	User 1	User 2	Group X	Group Y	...
File A	read	read/write	read		...
File B	read/write			read	
File C		read	read	read	
...					

Fig. 14